



#### **MISSION STATEMENT**

Eterna Lighting, a family-owned business for twenty + years, is committed to the very highest quality lighting, designed specially for the woodworking, store fixture and display industry. Our line includes products that conform to both UL and ETL standards as well as energy conscious products such as our Compact Fluorescent GU-10 and LED fixtures. All Eterna Lighting products are thoroughly tested for superior quality and maximum efficiency

To better serve our customers, Eterna Lighting has a dependable and knowledgeable staff dedicated to excellence in customer service. We are pleased to offer our customers a rewarding partnership with Eterna Lighting. Through innovation, experience and new and exciting technology, we offer a specification driven product line that will ensure the right application for your lighting needs.

We at Eterna Lighting thank you for choosing us. We will continue to work hard for your business.

Eterna Lighting





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# 120V 3" Mini Collection





GU-3SQP-BN • GU-3SQP-WH



GU-3RRS-WH • GU-3RRS-BN

GU-3SQSS-BN • GU-3SQSS-WH



# 120V 3" Mini Collection



## **Product Description:**

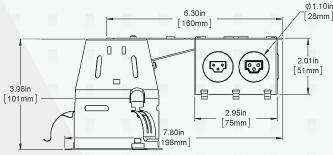
A highly anticipated shallow recessed mini recessed fixture available in remodel, new construction, or IC rated applications where insulated ceiling are a factor. This fixture is 120V-GU10 based and can use both standard knockout connectors and our C3I interconnecting system to link fixtures in series. 6 Different stylized adjustable and non-adjustable round and square trims will accept halogen or LED bulbs while also being able to hold a diffuser, eggcrate louver, or spread lens...Available in White and Brushed Nickel.



#### **Specifications:**

- Construction Housing is made of Aluminum, Steel and Plastic - Die Cast Trims
- Power 120V Maybe used with MC Cable, Romex, Greenfield, and or C3I Interconnecting cables
- · Low Profile Design









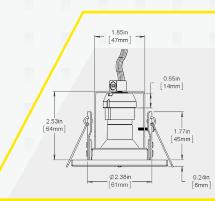


# 120V GU-10 LED SPRING LOADED

#### **SQUARE GU-10-LED**

Single Swivel Light

- Does not require transformer
- Fully assembled and ready to plug in
- Includes a replaceable LED 5W GU-10
- Has 6 Ft. male polarized power cord
- Spring loaded
- 180 degree capability
- Fully Dimmable
- Available in 2700K, 4100K or 6400K color temperature
- Also available in other wattages
- · Available in Brushed Chrome, Black, White and Chrome



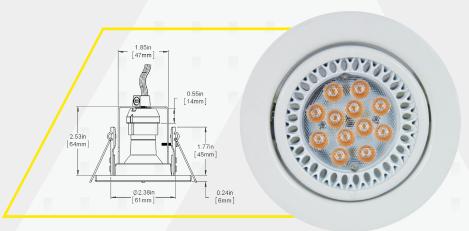


GUSQ-LED1050- BC

#### **ROUND GU-10-LED**

Single Swivel Light

- Does not require transformer
- Fully assembled and ready to plug in
- Includes a replaceable LED 7W GU-10
- Has 6 Ft. male polarized power cord
- Spring loaded
- 180 degree capability
- Fully Dimmable
- Available in 2700K, 4100K or 6400K color temperature
- Also available in other wattages
- · Available in Brushed Chrome, Black, White and Chrome



GUSQ-LED1040-WH



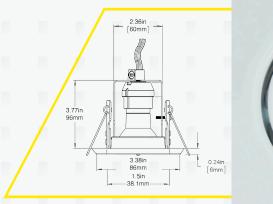






#### **GU-CLED SQUARE**

- Does not require a transformer
- · Fully assembled and ready to plug in
- Includes a replaceable LED 7W GU-10
- Ideal for kitchen cabinets, wall units, store fixtures, and furniture (Murphy Beds)
- · Has a 6FT male polarized power cord
- Spring loaded for a fast and easy installation
- Average bulb life: 30,000 Hrs (15 X longer then a halogen bulb)
- · Has a sleek all metal design
- Has 180° swivel capability
- Electrical standard 120V AC 60Hz
- Fully Dimmable
- Available in 2700K, 4100K or 6400K color temperature
- Available in Brushed Chrome, Black, White and Chrome

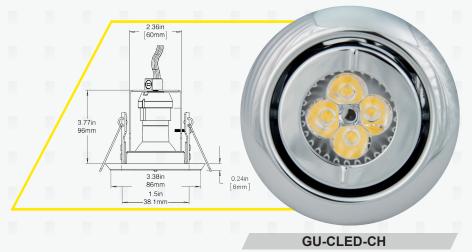




**GU-CLED-WH** 

#### **GU-CLED ROUND**

- · Does not require a transformer
- · Fully assembled and ready to plug in
- Includes a replaceable LED 5W GU-10
- Ideal for kitchen cabinets, wall units, store fixtures, and furniture (Murphy Beds)
- · Has a 6FT male polarized power cord
- Spring loaded for a fast and easy installation
- Average bulb life: 30,000 Hrs
   (15 X longer then a halogen bulb)
- · Has a sleek all metal design
- · Has 180° swivel capability
- Electrical standard 120V AC 60Hz
- Fully Dimmable
- Available in 2700K, 4100K or 6400K color temperature
- · Also available in other wattages
- Available in Brushed Chrome, Black, White and Chrome





# 120V XHL-LED INFINITY PUCK LIGHT

#### **XHL-LED 120V PUCK LIGHT**

#### **Product Description:**

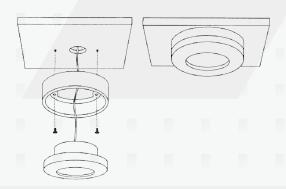
Fully assembled and ready to plug in LED puck light. This low profile light is ideal for kitchen cabinets, wall units, store fixtures and furniture. It has dual mounting options which allows you to install either recessed or surface mounted. Their ability to interconnect in series up to 50 fixtures with one power cord allow for cleaner and more efficient installations.



## Specifications:

- Does not require a transformer
- Fully assembled and ready to plug in
- · Has a protective frosted diffuser glass
- Fully dimmable
- All metal fixture
- Able to interconnect in a series
- · Available in Warm White and Cool White
- · Available in Brushed Chrome, Black, White and Chrome
- Power cord sold separately









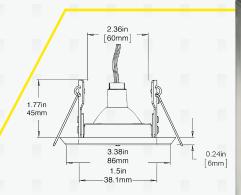


# 12 V SQHL & SHL LED SPRING LOADED SERIES

#### **SQUARE SQHL-LED**

Single Swivel Light

- Includes a replaceable LED 5W MR-16
- Low voltage and energy efficient
- · Spring load for a fast and easy installation
- Fully dimmable
- Available in Brushed Chrome, Black, White and Chrome



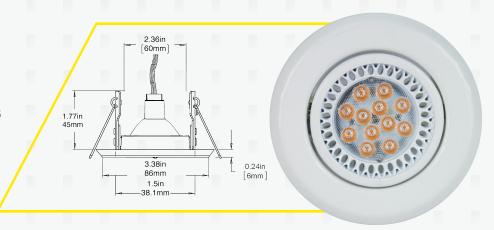


SQHL-LED-53BC

#### **ROUND SHL-LED**

Single Swivel Light

- Does not require transformer
- Fully assembled and ready to plug in
- Includes a replaceable LED 7W MR-16
- Has 6 Ft. male polarized power cord
- Spring loaded
- 180 degree capability
- Fully Dimmable
- Available in Brushed Chrome, Black, White and Chrome



SHL-LED-53WH



# 12 V MMSQ & MSQ SERIES SPRING LOADED SERIES

#### MMSQ-LED-16

- Includes a replaceable LED 5W MR-16 or 5W GU-10
- Low voltage and energy efficient
- Spring load for a fast and easy installation
- Fully dimmable
- · Available in Brushed Chrome and White



MMSQ-LED-16

#### MSQ-LED-16

- Does not require transformer
- Fully assembled and ready to plug in
- Includes a replaceable LED 5W MR-16 or 5W GU-10
- · Has 6 Ft. male polarized power cord
- Spring loaded
- 180 degree capability
- Fully Dimmable
- · Available in Brushed Chrome and White



MSQ-LED-16



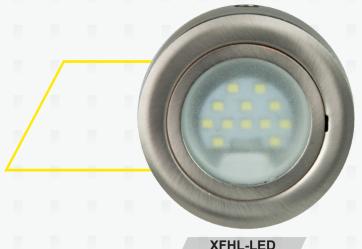


# 12 V XFHL-LED PUCK LIGHT SERIES



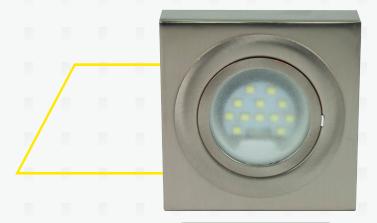
#### XFHL-LED

- Low Voltage and energy efficient
- · Has a protective frosted diffuser glass
- · Has dual mounting options; recessed or surface mounted
- LED jc-g4 bi-pin base
- Available in Brushed Chrome, White and Black



#### XFHL-SMSQ-LED

- · Low Voltage and energy efficient
- · Has a protective frosted diffuser glass
- · Has dual mounting options; recessed or surface mounted
- LED jc-g4 bi-pin base
- · Available in multiple finishes



XFHL-SMSQ-LED

#### XFHL-SQ-LED

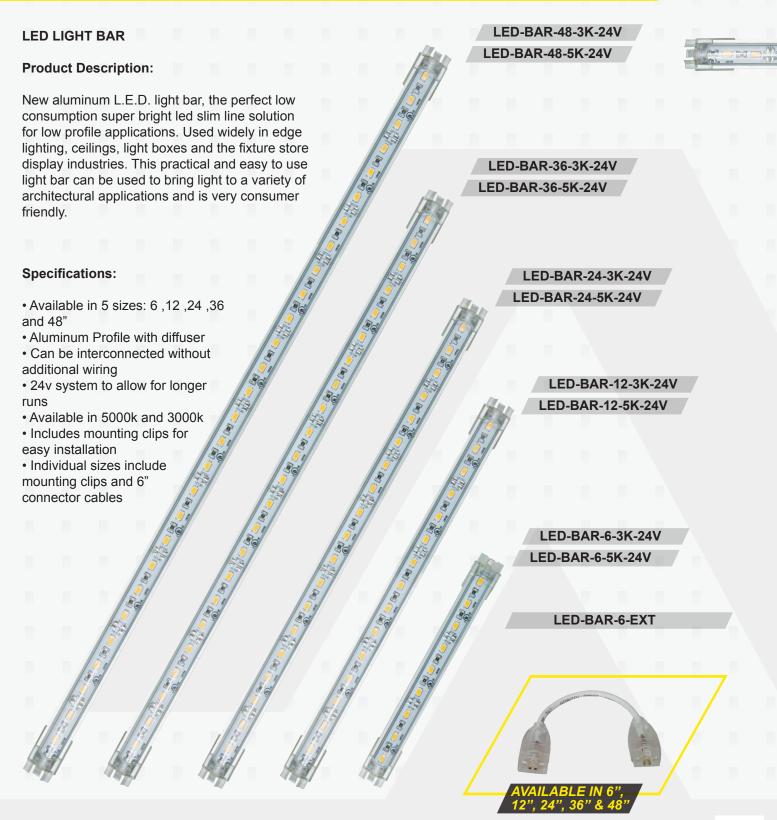
- · Low Voltage and energy efficient
- · Has a protective frosted diffuser glass
- · Has dual mounting options; recessed or surface mounted
- · LED jc-g4 bi-pin base
- · Available in multiple finishes



XFHL-SQ-LED



## 24 V LED BAR SERIES











	PART #	LEI	NGTH	CURRENT	Γ	WATTA	AGE LM	LED		
							4	QUA	NTIT	Υ
	LED-BAR-6-24\	/	6"	100MA		2.4W	280LM		7	
	LED-BAR-12-24	ŀ٧	12"	200MA		4.8W	560LM		14	
Z	LED-BAR-24-24	١V	24"	400MA		9.6W	1120LM		28	
	LED-BAR-36-24	ŀ٧	36"	600MA		14.4W	1680LM		42	
Z	LED-BAR-48-24	١V	48	800MA		19.2W	2240LM		56	





# 24 V LED TAPE LIGHT SERIES

#### **ETERNA LED TAPE LIGHT SERIES**

Flexible LED strip lights (also known as tape lights) are among the most versatile of all energy-saving light sources. Use their adhesive backing to stick them under cabinets, desks, and shelves for easy indirect lighting or create cove lighting. LED tape use 12 or 24 volt power supplies.

LED product dimensions and names are normally generated by the packaging process. For example, '3528' means the product dimensions are 3.5\*2.8mm.

The packaging processes of 2835 and 3528 are all based on Epistar and chips of similar dimensions. SMD 2835's is the latest design in LED diodes and more advanced than that of 3528.

2835's thermal dissipation system is substantially more efficient, because it has a larger heat sink on the back than the 3528 has no back heat sink at all. This enables 2835 LED to take higher amounts of current and generate more luminous flux.



LED-FLEX-24V-3K-3528-120 • LED-FLEX-24V-4K-3528-120 • LED-FLEX-24V-5K-3528-120



LED-FLEX-24V-3K-2835-120 • LED-FLEX-24V-4K-2835-120 • LED-FLEX-24V-5K-2835-120

LED-FLEX-24V-3K-3528-60 • LED-FLEX-24V-4K-3528-60 • LED-FLEX-24V-5K-3528-60



LED-FLEX-24V-3K-2835-60 • LED-FLEX-24V-4K-2835-60 • LED-FLEX-24V-5K-2835-60



LED-FLEX-24V-3K-5050-60 • LED-FLEX-24V-4K-5050-60 • LED-FLEX-24V-5K-5050-60



LED-FLEX-24V-3K-5050-60WP • LED-FLEX-24V-4K-5050-60WP • LED-FLEX-24V-5K-5050-60WP WATERPROOF



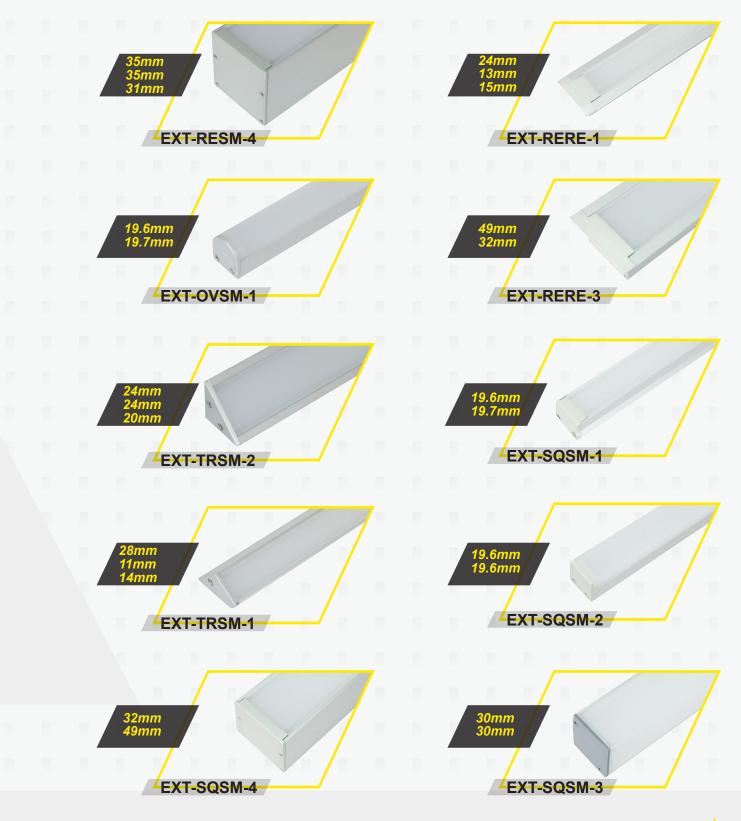
LED-FLEX-RGB-24V-5050-60













# LED TAPE ACCESSORIES

# **RGB TAPE ACCESSORIES**









# LED BAR AND TAPE ACCESSORIES

#### **TOUCH dimmer**

- DC 12V/24V
- 72W at 12V
- 44W at 12V

#### RF BASE RGB+WHITE CONTROLLER

- Wireless remote and downloadable app or IOS device or Android
- Voltage DC 5-24V
- 3 Channel Controller

#### WI-FI APP BASE RGB+WHITE CONTROLLER

- Wireless remote and downloadable app or IOS device or Android
- Voltage DC 5-24V
- 3 Channel Controller

#### **LED Y ADAPTOR**

- Female DC connectors to 2 male connectors
- For use with Model LED-BAR and Tape

#### **LED Y ADAPTOR**

- Female DC connectors to 3 male connectors
- For use with Model LED-BAR and Tape



**LED-BAR-3MDC-12** 



## 12-24 TRANSFORMERS SERIES

#### **ELECTRONIC POWER SUPPLIES**

- Input Voltage 100 240V
- Output Voltage 24V
- Available in 150W

#### **ELECTRONIC POWER SUPPLIES**

- Input Voltage 100 240V
- Output Voltage 24V
- Available in 96W
- Available in 60W and 30W

# ELECTRONIC PLUG IN AND DESKTOP POWER SUPPLIES

- Input Voltage 100 240V
- Output Voltage 12 24V
- Available in 6W, 12W, 24W, 36W, 48W, 60W, 72W

# ELECTRONIC PLUG IN AND DESKTOP POWER SUPPLIES

- Input Voltage 100 240V
- Output Voltage 12 24V
- Available in 6W, 12W, 24W, 36W, 48W, 60W, 72W

# ELECTRONIC PLUG IN AND DESKTOP POWER SUPPLIES

- Input: 100-240V 50~60Hz / Output: 12V/12W
- Max. Load: 12W / Min. Load: 1W
- Secondary Volt: 11.6VAC 20 Khz / Weight: 4 oz.
- Input Current: 450mA / Output Current: 1000mA
- Plug-in style transformer
- Transformer can be used to connect up to 9 1.25W fixtures
- For use with our 12V SHL or SQHL LED lights only













# 12-24 TRANSFORMERS SERIES



#### **LED DRIVERS**

- For Models TR-LED-MAG-60-24, TR-LED-MAG-96-24 TR-LED-MAG-150-24, TR-LED-MAG-300-24
- Dimmable with any standard MLVTRIAC dimmer
- Dual protection primary and secondary auto-reset circuit breakers
- Nema 3R Enclosure Outdoor Use
- Class 2
- ETL Listed
- · Certified to CSA Standard

#### **LED DRIVERS**

- For Models TR-LED-MAG-60-24, TR-LED-MAG-96-24 TR-LED-MAG-150-24, TR-LED-MAG-300-24
- Dimmable with any standard MLVTRIAC dimmer
- Dual protection primary and secondary auto-reset circuit breakers
- Nema 3R Enclosure Outdoor Use
- Class 2
- ETL Listed
- · Certified to CSA Standard

#### **LED DRIVERS**

- For Models TR-LED-MAG-60-24, TR-LED-MAG-96-24 TR-LED-MAG-150-24, TR-LED-MAG-300-24
- Dimmable with any standard MLVTRIAC dimmer
- · Dual protection primary and secondary auto-reset circuit breakers
- · Nema 3R Enclosure Outdoor Use
- ETL Listed
- · Certified to CSA Standard

#### **LED DRIVERS**

- For Models TR-LED-MAG-60-24, TR-LED-MAG-96-24 TR-LED-MAG-150-24, TR-LED-MAG-300-24
- Dimmable with any standard MLVTRIAC dimmer
- Dual protection primary and secondary auto-reset circuit breakers
- Nema 3R Enclosure Outdoor Use
- ETL Listed
- · Certified to CSA Standard





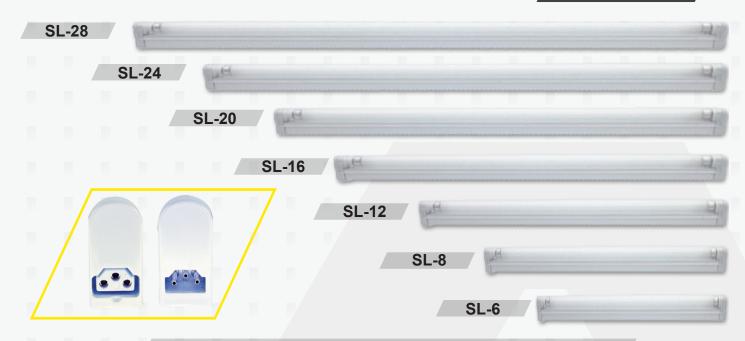






# LED T4 SLIM LINE SERIES FLUORESCENTS

NOW AVAILABLE IN 22W & 26W



	MODEL#	LAMP	LAMP	LUMENS	LxWxH
Z	TYPE	TYPE	WATTS		
	SL-6 MG	F6T4	6W	300	10 3/8" x <sup>3</sup> / <sub>4</sub> " x 1 9/16"
	SL-8 MG	F8T4	W8	400	14 <sup>3</sup> / <sub>4</sub> " x <sup>3</sup> / <sub>4</sub> " x 1 9/16"
	SL-12MG	F12T4	12W	600	18 ½" x ¾" x 1 9/16"
	SL-16MG	F16T4	16W	900	20 1/4" x 3/4" x 1 9/16"
	SL-20MG	F20T4	20W	1250	22" x 3/4" x 1 9/16"
	SL-22MG	F22T4	22W	1350	30" x 3/4" x 1 9/16"
	SL-24MG	F24T4	24W	1800	35 ½" x ¾" x 1 9/16"
	SL-26MG	F26T4	26W	2500	42" x 3/4" x 1 9/16"
	SL-28MG	F28T4	28W	2900	47 <sup>1</sup> / <sub>4</sub> " x <sup>3</sup> / <sub>4</sub> " x 1 9/16"

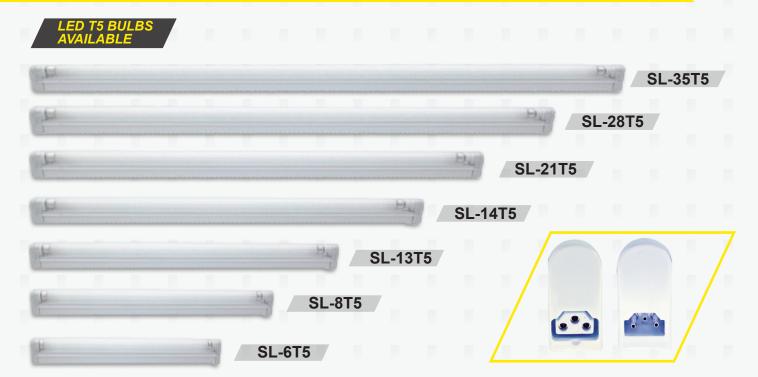
#### **FEATURES:**

- · Has a slim all metal design
- Available in 9 sizes and wattages
- Includes a 6 FT grounded C3I modular power cord
- Includes a replaceable T-4 Lamp, available in 2700K(WW), 4100K(CW), 6400K(DX)
- Includes a protective plastic diffuser
- Includes (2) metal mounting brackets and screws
- Can be interconnected without additional wiring by using our 6" grounded flexible connector and direct connector
- C3I allows for the T4 Slim Line Series to be interconnected with the T-5 Slim Line Series
- Can be hardwired with our hard wire box (model # HW-T54 & HW-T84 note HW-T84 also has a convenience outlet)
- Fixture has a slim design ideal for cove lighting, under kitchen cabinets, store fixtures and display.
- · Fixture has no RF interference
- · Additional C3I accessories are available
- Electrical standard 120V AC 50-60Hz



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## SL-T5 SLIM LINE FLUORESCENTS



MODEL # TYPE	LAMP TYPE	LAMP WATTS	LUMENS	LxWxH
SL-6 T5	F6T5	6W	300	10 3/8" x ¾" x 2"
SL-8 T5	F8T5	8W	400	13 3/8" x <sup>3</sup> / <sub>4</sub> " x 2"
SL-13T5	F13T5	13W	600	22 3/8" x <sup>3</sup> / <sub>4</sub> " x 2"
SL-14T5	F14T5	14W	900	23" x <sup>3</sup> / <sub>4</sub> " x 2"
SL-21T5	F21T5	21W	1250	35 ½" x ¾" x 2"
SL-28T5	F28T5	28W	2900	47 1/4" x 3/4" x 2"
SL-35T5	F35T5	35W	3650	59" x 3/4" x 2"

#### **FEATURES:**

- · Has a slim all metal design
- Available in 7 sizes and wattages
- Includes a 6 FT grounded C3I modular power cord
- Includes a replaceable T-5 lamp, available in 2700K(WW), 4100K(CW), 6400K(DX)
- Includes a protective plastic diffuser
- Includes (2) metal mounting brackets and screws
- · Can be interconnected without additional wiring by using our 6" grounded flexible connector and direct connector
- C3I allows for the T5 Slim Line Series to be interconnected with the T-4 Slim Line Series
- Can be hardwired with our hard wire box (model # HW-T54 & HW-T84 note HW-T84 also has a convenience outlet)
- Fixture has a slim design ideal for cove lighting, under kitchen cabinets, store fixtures and display.
- Has no RF interference
- Additional C3I accessories are available
- Electrical standard 120V AC 50-60Hz



#### **LED-T8 SLIM LINE SERIES**



			LAMP VATTS	LUMENS	LxWxH	
	SLG-LED-6	F6T8	6W	600	18" x 13/4" x 23/4	4" /
	SLG-LED-10	F10T8	10W	900	24" x 13/4" x 23/4	4"
4	SLG-LED-14	F14T8	14W	1400	36" x 13/4" x 23/4	4"
	SLG-LED-18	F18T8	18W	1900	48" x 13/4" x 23/4	4"





## **FEATURES:**

- · Has a slim all steel body
- Includes a 6 FT grounded C3I modular power cord
- Includes a replaceable 6000K T8 LED Lamp
- Saves up to 70% electricity compared to incandescent fixtures
- Includes a clear protective plastic lens and (2) metal screws for a quick and easy installation
- Can be interconnected without additional wiring by using our 6" grounded flexible connector or direct connector (all included)
- Fixture's grounded modular C3I outlet allows you to interconnect up to 10 fixtures of the 6W and 10W and 20 fixtures of the 14W and 18W
- Fixture can be hardwired with available knockout for Bx connector or can be installed with our hard wire box model # HW-T84
- Fixture has a slim design ideal for concealing under kitchen cabinets, wall units, store fixtures and display, furniture, and cove lighting
- · Fixture has no RF interference
- · Additional C3I accessories are available





# C3I COMPATIBLE ACCESSORIES



# HW-T84/54 Hardwire Junction Box for T-4, T-5 & T-8 Series

- · Multi tap durable plastic housing
- On/Off master switch
- · Easy installation with supplied mounting screws
- Grounded modular female outlet for interconnecting T-4 and T5 series
- Grounded convenience outlet for T-8 series and any type of under counter lighting not exceeding 5 amps
- Electrical standard 120V AC 600W -5A

Length - 3 3/4" Height - 1 1/4" Width - 2 1/4"



**HW-T54** 

#### T4 & T5 Grounded Flexible Interconnecting Cables

SLE-06G		6"	Interconnecting cable
SLE-12G		12"	Interconnecting cable
SLE-24G		24"	Interconnecting cable
SLE-36G		36"	Interconnecting cable
SLE-48G		48"	Interconnecting cable
SLE-72G		72"	Interconnecting cable
SLG-PC		72"	Grounded power cord
SLG-PC90	90°	72"	Grounded power cord

Length - 3 5/8" Height - 1 3/4" Width - 2 1/4"



HW-T84





SLG-PC





# LED MILLWORK LIGHTING ACCESSORIES

#### 10" Ceramic Socket

- Male molex connector allows you to convert almost every available trim to our plug-in style transformer system
- For use with 12V MR-11 or MR-16 bulbs



#### **SPT-1 Five Light Harness**

- 1 Male and 5 Female molex connectors connectors allows you to connect up to 5 LED MR-16's
- For use with Model SHL-LED in conjunction with transformer TRM-LPL-12W



#### **SPT-1 Transformer Extension Cord**

- Male and female molex connectors allow you to go 6FT from transformer to light.
- For use with Model HL/SHL/MRL/SQHL in conjunction with transformer TR-60/80/105/150



#### **LED Three Light Distribution Hub**

- Female DC connectors allow you to go 6FT from transformer to light.
- For use with Model XFHL Series



#### IR DOOR SENSOR SWITCH

- DC 12V 25W Max
- DC 24V 50W Max







# ETERNA BULBS SERIES



#### LED BULBS

WATTS VOLTS TYPE FINISH AVG.HRS LUMENS KELVIN
2.2W 12V JC-G4 SMD 30000 200 3K,4K,5K



WATTS VOLTS TYPE FINISH AVG.HRS LUMENS KELVIN
5W 120V GU-10 COB 30000 550 3K.4K.5K



WATTS VOLTS TYPE FINISH AVG.HRS LUMENS KELVIN
5W 12V MR-16 COB 30000 550 3K,4K,5K



WATTS VOLTS TYPE FINISH AVG.HRS LUMENS KELVIN
5W 120V GU-10 SMD 30000 350 3K.4K.5K



WATTS VOLTS TYPE FINISH AVG.HRS LUMENS KELVIN
5W 12V MR-16 SMD 30000 350 3K,4K,5K



WATTS VOLTS TYPE FINISH AVG.HRS LUMENS KELVIN
7W 120V GU-10 SMD 30000 450 3K,4K,5K



WATTS VOLTS TYPE FINISH AVG.HRS LUMENS KELVIN
7W 12V JMR-16 SMD 30000 450 3K,4K,5K





#### SORAA BULBS SERIES



Soraa's MR16 revolutionized the market for this compact lamp, a critical tool for accent lighting in restaurants, homes, and hospitality applications. For the first time, an LED lamp achieved the single source, perfect color quality, and high CBCP of a halogen lamp.

The VIVID SERIES: Our full-spectrum series brings you both VP3 VIVID COLOR (CRI-95, R9-95) and VP3 NATURAL WHITE Technology, with market-leading CBCP.

The PREMIUM SERIES: Our highest CBCP series, which also features VP3 NATURAL WHITE technology.

#### **ALL SORAA LAMPS FEATURE**

- GaN on GaN™ technology for small, bright point sources
- POINT SOURCE OPTICS for uniform and high intensity beams
- VP3 technology for perfect and consistent rendering of colors and whites
- SORAA SNAP SYSTEM compatibility opens up infinite design possibilities
- Enclosed fixture compatibility allows operation in damp or outdoor locations
- Rated life of 35,000 hours



#### FEATURES AND BENEFITS OF SORAA'S GU10

- Narrow spot CBCPs of 6000Cd at 95CRI and 7750Cd at 80CRI, not offered anywhere else in the market
- DIMMABLE, and tested with a wide range of dimmers
- Available in 120V and 230V configurations
- Standard GU10 form factor, IEC compliant
- Available in 2700K, 3000K, 4000K, 5000K, in beam angles of 10d, 25d, 36d and 60d





## **TERMS AND CONDITIONS**



- 1. New Accounts There is no minimum order amount to establish a new account with Eterna, however accounts will be deactivated after 6 months of inactivity. Immediate activation with an order requires a credit card purchase (all major cards accepted). A credit application is required to establish terms.
- 2. Terms / Credit Methods of payment that are accepted are company check, Visa, MasterCard, Discover, American Express, or cash (local customers only). Our terms are 30days-net.
- 3. Minimum Invoice We will be happy to place your order for any amount, however to avoid additional fees (see item #5a) our minimum order is \$100.00.
- 4. Freight / Shipping Policy Warehouse Shipments:
- a. We can ship your merchandise any way necessary. Our "free freight" policy is effective on orders as follows: \$1500 to So.FL; \$2000 to LA, MS, AL, GA, SC, No.FL; \$3000 to TX, NM, CO, NE, KS, OK, IA, MO, AR, IL, IN, OH, KY, TN, NC, VA, WV, PA, NY, DC; \$3800 to All Other Areas of the US and Canada.
- 5. Additional Fees -
- a. Minimum Order Fee a \$15.00 fee will be charged for your order that is less than \$100.00
- b. COD Fee: Original COD orders carry a minimum \$10.00 COD fee. COD fees can be avoided by using accepted Credit Cards (see terms/credit).
- c. NSF Fees a \$40.00 fee will be charged, in addition to any bank or associated charges, for any check that comes back to us as un-payable.
- 6. Shipping Eterna Lighting maintains a local (Miami FL) delivery fleet for local deliveries. Where appropriate Eterna will ship via UPS or other forms of transportation to deliver your order in a timely manner.
- 7. Local Pick-Up During normal business hours we can allow limited pick-up at our warehouse location in Miami FL; pick-ups will be exempt from our normal Minimum Order Fee (see #5a).
- 8. Delivery Dates Normally we can provide next-day delivery upon request, and if order is received before 12 noon. All shipping dates however are estimates and should not be deemed to represent a fixed or guaranteed timeframe for delivery.
- 9. Claims Goods in transit travel at the risk of the purchaser. Damage and/or shortage must be noted upon receipt and be countersigned by the delivering carrier's agent. We will not responsible for loss or damage in transit.
- 10. Credit Requests / Returned Goods All goods come with a one year warranty. Returns of damaged or defective goods are accepted so long as all parts/items available are returned to our warehouse. You can request a RGA from our office; a full or applicable credit will be charged back to your account once the part/item(s) has been received, less a 25% restocking fee (excluding shipping charges).
- 11. Taxes Applicable state and local taxes on merchandise will be charged
- 12. Samples We would be happy to provide you with a sample(s) of our product(s). You will be charged the normal price of the item, plus shipping charges, with the stipulation that you have 30 days to return the item, in it's original packaging, to us for a refund of your purchase price, less shipping fee. After 30 days there will be no refund available. Note: our minimum order fee will be waived on sample orders.
- 13. Ordering Place your order by any of these convenient methods
- a. Phone: 888.513.3346 or 305.513.3336
- b. Fax: 305.513.3662 or 888.513.3662
- c. Email: sales@eternalighting.com
- 14. Stock Our policy is to maintain adequate stock of all products offered, however we cannot guarantee availability of any particular inventory at any given time.
- 15. Invoicing Eterna Lighting can invoice you using standard procedures, summaries, by credit card, via email, US Mail or Fax.
- 16. Contacts -
- a. Our Address: 5065 NW 74th Ave Bay 8, Miami FL 33166
- b. Our Telephone contacts: 305.513.3336 or 888.513.3346 or fax 305.513.3662 or 888.513.3662



